

Houseboat Terms & Conditions

Conditions of Hire

The Hirer acknowledges and agrees to the following Terms and Conditions and sign a hire agreement prior to departure

- Current prices are subject to change, however after a reservation deposit is paid the price quoted will not change
- At least one crew member must be aged 21 or older and hold a current driver's license.
- The boat must be driven in daylight hours only.
- No driving under the influence of alcohol or drugs
- Any person(s) who drive the houseboat must be over 18 years of age, hold a current drivers licence and must have signed the terms and conditions of hire document.
- Number of guests allowed on the boat must not exceed the licensed number by NSW Maritime regulations.
- Daylight hours 12 guests. Night time 10 guests.
- No All male or All female crews
- Boarding Time is 3.00pm. Disembark by 10.00am, Instruction will be given on handling the craft.
- We agree to have the boat, motor and accessories in good working order. We will not be obliged to compensate the hirer for loss of time due to unforeseen mechanical problems during the hire period.
- AMARILLA All Class must remain between the Abbotsford Bridge and Psyche Bend Pumping Station and driven in daylight hours only.
- The boat can only be taken through Locks by an AMARILLA employee.
- In the unlikely event of unfavorable river conditions, or any unforeseen circumstances, causing danger to the river craft, the proprietors reserve the right to re-arrange the booking. Every effort will be made to give notice in advance if such circumstances arise
- Smoking is not permitted inside the boat. Should AMARILLA believe smoking has occurred; a cleaning charge of \$300 will be taken from the bond.
- Fuel – The fuel tank will be full prior to departure. Fuel used including diesel, unleaded and gas will be charged upon your return and taken from the bond monies.
- No pets, firearms, fireworks, axes, portable fridges or trail bikes are permitted onboard the houseboat
- The boat, motor, and accessories will be in working order upon your arrival AMARILLA will not be obligated to compensate for loss of time due to mechanical problems during the hire period.

- Any damage to the boat must be reported immediately so that an assessment can be made and remedial action taken. The costs to rectify any damage caused by the hirer will be taken from the bond, in the event that amount is greater than that available from the bond the hirer shall make good the balance. If the damage is major and is referred to and accepted by our insurers for action the hirer will be liable for the excess due.
- It is the responsibility of the hirer to insure the boat is returned in clean condition to avoid extra cleaning cost of \$200 taken from bond. If a barbecue's is left dirty, there will be a \$50 cleaning fee per BBQ.
- Car parking is available at the mooring sites. No responsibility is accepted for parked vehicles / trailers
- The management reserves the right to refuse any hire without stating any grounds for refusal or termination.

Confirmation and Payments

- At time of making a reservation a valid credit card is required to confirm your reservation.
- A deposit of \$1,000 is required within 14 days to confirm your booking. If the total hire value is less than \$1,000 the full amount is due on booking.
- Further payments can be made via Direct Debit / Cheque / Credit Card quoting your reservations number.
- Full payment for the reservation is required 8 weeks prior to the arrival.
- Should the booking date fall within 8 weeks of the arrival date full payment is required.
- Surcharge of 1.9% on all credit cards.

Security Bond

A \$1,000 security bond is payable in cash or card upon arrival. (or via EFT 5 days prior to arrival) The bond is fully refundable less fuel used and loss/damage (within 7 days of end of hire) when the boat is returned on time, in good order & condition. Bond is refunded into a nominated bank account. A description of your group (ie. number of males and females and the average age of the people in your group) should be discussed with the booking office at the time of booking. Groups where some or all of the occupants on the boat are under the age of 25 will incur a double bond

Cancellations

We encourage our customers to purchase travel insurance to cover any unforeseen circumstances.

Cancellations must be made a minimum of two (2) months prior to the commencement of the hire for a refund to be payable.

Refunds of deposit for cancellations made less than two (2) months prior to the commencement of the hire will be made when the same boat has been hired for the same period at the same price

Cancellations made with more than 7 days' notice incur an administration charge of 30% of total booking fee.

Cancellations made within 7 days of booking arrival date incur a 100% cancellation fee.

Booking Coupon to be returned with deposit

PLEASE PRINT CLEARLY

Name.....

Address.....

Post Code

Tel: Priv.....

Bus.

Mobile.....

Email.....

RESERVATION DATES:

Please reserve a houseboat for the following dates;

From 3.00 p.m. on / /

To 10.00 a.m. on / /

No. OF PEOPLE IN PARTY:

AdultsChildrenNo of single beds required.....

EXTRA AMENITIES: Do you require a cot or high chair? YES / NO

DEPOSIT: A deposit of \$1000 is enclosed.

I have read and agree to the Terms and Conditions of Hire in this brochure.

Signed:

.....

Name of Card Holder:

.....

Card Number:

.....

Card Type: Exp. Date:

Or you can direct deposit, your surname as reference into

BSB 063520 Account 10818294 Amarilla Pty Ltd

Please return this coupon with your deposit to:

Amarilla Houseboat PHONE: (03) 50211800 or 0428885368

P.O. BOX 414, Mildura 3502

**PLEASE READ TERMS AND CONDITIONS, THEN FAX BACK
THE COMPLETED BOOKING COUPON TO (03) 50234520**